



Packaging disposal

Remove all polythene protective packaging and dispose of carefully to avoid any possible injury, in particular children or animals. Now cut any mattress corner clips taking care not to damage the fabric.



Do not remove the fire label

This includes important information and removal would invalidate your guarantee. The fire label can be found at the head of the mattress and can also be seen on or underneath the base, if a base was also purchased.



Using a suitable base

We recommend that a Bensons for Beds mattress should be used with a Bensons for Beds divan base, however if you wish to use the mattress on another base, you should always be sure that the base is fit for purpose, otherwise it could damage your mattress, which in turn would make your mattress guarantee invalid.

If you are using with a slatted base, the spacing between the slats should be no more than 7cm. We recommend that any bedframes with slot gaps bigger than 7cm should be fitted with pegboard sheeting between the slot base and the underside of the mattress to maintain our guarantee support. Do not use your mattress on solid plywood or hardwood as this would restrict ventilation and cause deterioration on the underside of the mattress.



Airing a new mattress

Allow the mattress to breathe for four hours before fitting your bedding. This will allow any moisture, which may have been trapped by the packaging, to evaporate. You will also notice that your new bed has an aroma of 'newness', this is very normal and will soon fade if aired regularly.

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Care and
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instructions



Do not overload drawers

The drawers in storage divans have been designed to hold lightweight items only. To reduce the risk of damage and drawers jamming please avoid excessive weight and over filling as this may invalidate the guarantee.

Small drawer - up to 7kg
Standard drawer - up to 15kg

Bases with drawers will have protective fabric securing each drawer. This will need removing by firmly pulling the fabric away from the base and extracting any staples which hold these in place. Please carefully check the bottom edge of your divan as non removal of these staples can result in injury.



Always remember to rotate your mattress

Bensons for Beds mattresses contain a variety of high quality filling layers. It is natural for these comfort layers to settle to the shape of your body, compacting in the same way as cushions on a sofa. This is quite normal and should not be a cause for concern.

Rotating your mattress is the equivalent of plumping up your cushions. Mattresses should be rotated from head to foot every two weeks for the first six months and at monthly intervals thereafter.



Air the mattress regularly

In the morning turn back the bed clothes and leave the bed to air for 20 minutes to allow body moisture to evaporate.



Getting used to your bed

Your new bed may feel a little strange at first and different from what you are used to sleeping on. You now have support where you may have not had previously. Don't worry, you just need to give it some time to adjust and for the fillings in the mattress to settle.



Moving Bases

Do not push/pull bases into a new location, especially for bases on legs as this could result in damage to either the base structure or could also lead to damage to the floor surface. We would advise carefully lifting bases and placing them into location, ensuring two people lift to prevent injury.



Do not move bed by the headboard

This may result in damage to the bed frame and headboard and therefore invalidate the guarantee.



Do not use chemical or detergent cleaners

These may adversely affect not only the covering material and stitching but also some of the cushioning materials used. In the event of soiling, the mattress may be lightly sponged with a weak solution of soap and water. Excessive wetting can damage the fabric.



Cleaning your mattress

We do not recommend vacuuming the mattress as this will lead to a disturbance of the fillings. Dust and fluff can be removed from the mattress by using a soft brush regularly.



Discolouration of your mattress

Discolouration may be caused by a chemical reaction that occurs during normal use. Chemicals are used in fire retardants and in the process of foam and latex production. If these chemicals come into contact with other chemicals such as detergents, deodorants or even perspiration, discolouration can occur. This is completely harmless and does not affect the performance of the mattress.



Do not bend or fold the mattress

This is likely to damage the spring unit and will invalidate the guarantee.



Protect your mattress

No mattress is completely colourfast. We recommend you use a mattress protector to protect the mattress from accidental soiling from body moisture or other liquids. This also helps safeguard your guarantee.



Mattress size

During storage and transit the mattress could become compressed, once opened the mattress should go back to its correct size within a couple of weeks.

Installation

Tools required



Slotted Screwdriver



Mallet



Pliers



Scissors



To avoid the risk of injury it is recommended that 2 people put the bed together.



Feet, Castors and Legs

Attach castors or glides by pushing them firmly into position by hand and giving them a sharp tap with a mallet. Do not use a metal object as this may damage the feet or base. Legs need to be screwed in slowly and carefully, if any resistance occurs please restart process to prevent damage to the threads. Also check regularly for tightness. The feet and headboard bolts can be found either in the drawer or attached to the underside of the divan base.



Connecting bases

Connect the two halves of double divan bases using the plastic linking clips situated on the inside of the bases. The plastic clips can become slightly compressed during transit so you may need to carefully open the plastic clips by hand.



Attaching the headboard

The headboard may be attached to either end of the divan base, be sure which end you would like to use before piercing the fabric. To fit the headboard to the divan, you will need to pierce the divan fabric with scissors to accommodate the headboard bolts. The approximate location of this is marked on the divan. Position the headboard against the head of the divan, then guide the headboard bolts through the back of the headboard and into the divan. Screw tight to secure the headboard in place and check regularly for tightness.