

## Things to be aware of

Important information to care for your bed/mattress and protect your guarantee.



### Do not bend or fold the mattress

This is likely to damage the spring unit.



### Do not overload drawers

If your bed has drawers, they have been designed to take lightweight items only. Excessive weight can cause distortion or damage to the drawers. Overfilling them may cause them to jam. Maximum weight: Mini drawers - 7kg. Standard drawers - 15kg.



### Do not use chemical or detergent cleaners

Stains and spillages should be absorbed using a dry cloth or paper towels. Do not use detergents or chemical cleaners as this may bleach or damage the fabric.



### Do not use the headboard to move the bed



### Do not push/pull bases to move the bed

This especially applies to bases on legs as this could result in damage to either the base structure or to the floor surface. We would advise carefully lifting bases and placing them into location, ensuring two people lift to prevent injury.



### Do not remove the fire label

This can be found at the head of the mattress and includes important information, removal could invalidate your guarantee.



### Do not kneel, stand or jump on the bed, base or both together



### Try to avoid sitting on the edge of the bed

This could cause your mattress to weaken at the edges and in some cases damage the mattress.



## Guarantee

For your peace of mind, there is a 5 year guarantee on Simply by Bensons mattresses, divans and frames. If you find a fault during this time, simply get in touch with Bensons for Beds at 0333 222 6800 or [enquiries@bensonsforbeds.co.uk](mailto:enquiries@bensonsforbeds.co.uk) and share the following:

1. Date of purchase
2. Sales order number or receipt of purchase
3. Product name and size
4. A description of the fault

The following conditions apply to the guarantee:

1. Claims made under this guarantee must be made via telephone or email, using the contact details above.
2. All claims must be supported with proof of purchase; original receipt or invoice.
3. The guarantee will become invalid if:
  - a. the product is found to have been mistreated, damaged or the product has not been maintained in accordance with the care instructions supplied. This includes the mattress being turned or rotated on a regular basis, if applicable.
  - b. the product is soiled/unsanitary/excessively dirty.
  - c. the mattress under guarantee has been used with a damaged divan.
  - d. the mattress has been used on a slatted base with slats more than 7cm apart.
5. Bensons for Beds reserves the right to substitute alternative materials if the original is no longer available.
6. In the event of a dispute, Bensons for Beds reserves the right to inspect the product via a third party organisation such as an independent technician.
7. Following a replacement or repair, the guarantee will remain valid from the date of original purchase.
8. This guarantee is not transferable.
9. The terms of this guarantee are governed under English Law.
10. This guarantee does not affect your statutory rights.

Full terms and conditions are available on our website.



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# SIMPLY

by **bensons**

## Feel good quality

## Care and maintenance instructions

Please retain this guide for future reference

## Thank you for purchasing your new Simply by Bensons bed or mattress

Please take a few moments to read this leaflet to ensure that your bed or mattress continues to give you a wonderful nights sleep for many years to come.

### General information:



#### Packaging disposal

Remove all polythene protective packaging and dispose of carefully to avoid any possible injury to children. Now cut any mattress corner clips taking care not to damage the fabric. Please remove any loose staples carefully with pliers and dispose of safely. These can cause injury if not removed.



#### Using a suitable base

We recommend using a Simply by Bensons divan base or bed frame with your Simply by Bensons mattress. However, if you wish to use your mattress on another base, always ensure the base is fit for purpose to prevent damage and invalidating your mattress guarantee. If you are using a slatted base, the spacing between the slats should be no more than 7cm. Please note bases may have a different feel depending on the divan/bedframe you have at home and the type you tried in store.



#### Mattress size

During storage and transit the mattress could become compressed, once opened the mattress should go back to its correct size within a couple of weeks. Simply by Bensons mattresses are made to metric sizes and individually hand made, using a variety of filling layers, therefore include a tolerance of +/- 2cm.

For extra information on how to care for your specific Simply by Bensons mattress, we'll send you a helpful guide by email

## Setting up your divan bed or bed frame

### Installation tools required:



To avoid the risk of injury it is recommended that 2 people put the bed together.



#### Connecting bases

Connect the two halves of double divan bases using the plastic linking clips situated on the inside of the bases. The plastic clips can become slightly compressed during transit so you may need to carefully open the plastic clips by hand.



#### Feet – castors

Attach the feet by pushing them firmly into position by hand and giving them a sharp tap with a plastic mallet. Ensure the castor/glide is pushed into the silver socket in each outer corner of the base (A). Do not use a metal object as this may damage the feet or base itself.



#### Attaching the headboard

The headboard may be attached to either end of the divan base, be sure which end you would like to use before piercing the fabric. To fit the headboard to the divan, you will need to pierce the divan fabric with scissors to accommodate the headboard bolts. The approximate location of this is marked on the divan. Position the headboard against the head of the divan, then guide the headboard bolts through the back of the headboard and into the divan. Screw tight to secure the headboard in place and check for tightness.

If you have purchased an ottoman, please refer to instruction guide included with the product.



#### Setting up your bed frame

Please follow the specific assembly instructions you will receive with your Simply by Bensons bed frame.

## Setting up and caring for your mattress



#### Airing your new mattress

Allow the mattress to breathe for four hours before fitting your bedding. This will allow any moisture, which may have been trapped by the packaging, to evaporate. You will also notice that your new bed has an aroma of 'newness', this is very normal and will soon fade if aired regularly.

We recommend you leave your bed to air for 20 minutes every morning to allow body moisture to evaporate.



#### Rotating your mattress

To ensure even wear across the mattress sleeping surface, you should rotate your mattress every two weeks for the first six months and then monthly intervals thereafter.



#### Protecting your mattress

We recommend the use of a mattress protector to help prolong the life/guarantee of your mattress. Staining/soiling your mattress could affect your guarantee.



#### Cleaning your mattress and divan

We advise cleaning your bed every few months with a soft brush to remove dust and to keep it fresh. Stains and spillages should be absorbed using a dry cloth or paper towels. Do not use detergents or chemical cleaners as this may bleach or disintegrate the fabric.



#### Discolouration

The chemicals/product used for fire retardancy may sometimes react with other chemicals such as deodorants and perspiration, causing discolouration. This is completely harmless and will not affect the performance of the mattress.



#### Getting used to your bed

Your new bed may feel a little strange at first and different from what you are used to sleeping on. You now have support where you may have not had previously. Don't worry, you just need to give it some time to adjust and for the fillings in the mattress to settle.