

STAPLES & CO.

exclusively for **bensons**

Reinventing sleep since 1895

Caring for your Mattress



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Reinventing sleep since 1895

We've spent over 125 years dreaming up new ways to create your perfect sleep. Every collection is exquisitely handcrafted using the finest materials and designed to stand the test of time.

Please take a few moments to read this leaflet to ensure that your mattress continues to give you a wonderful night's sleep for many years to come.

How to love your mattress

Mattress size

During storage and transit the mattress could become compressed, once opened the mattress should go back to its correct size within a couple of weeks.

Staples mattresses are made to metric sizes and are individually hand made using a variety of filling layers, therefore include a tolerance of +/- 2cm.

Why doesn't my mattress fit my divan or bedstead correctly?

All hand crafted mattresses can vary in size from one to another. A variation of +/- 2cm is normal and is not considered a fault. Also during storage and transit the springs can nestle into each other, temporarily reducing the width or length. The mattress should regain its natural dimensions with the correct maintenance (turning/rotation) and use over the first 6-12 weeks.

Using a suitable base

We recommend that a Staples mattress should be used with a Staples divan base, however if you wish to use the mattress on another base, you should always be sure that the base is fit for purpose, otherwise it could damage your mattress, which in turn would make your mattress guarantee invalid. If you are using with a slatted base, the spacing between the slats should be no more than 7cm.

Do not use your mattress on solid plywood or hardwood as this would restrict ventilation and cause deterioration on the underside of the mattress.

Can my mattress be used on a bedstead?

Any Staples mattress is suitable for use on a bedstead, as long as the gap between the bedstead slats is no greater than 7cm. A wider gap could invalidate your guarantee.

Fire label

The fire label can be found at the head of the mattress and includes important information; please do not remove the label as this will invalidate your guarantee.

Airing your new mattress

Allow the mattress to breathe for four hours before fitting your bedding. This will allow any moisture, which may have been trapped by the packaging, to evaporate. You will also notice that your new bed has an aroma of 'newness', this is very normal and will soon fade if aired regularly.

It is also recommended that you leave your bed to air for 20 minutes every morning to allow body moisture to evaporate.

Getting used to your bed

Your new bed may feel a little strange at first and different from what you are used to sleeping on. You now have support where you may have not had previously. Don't worry, you just need to give it some time to adjust and for the fillings in the mattress to settle.

Why does my mattress have body impressions/settlement?

All mattresses will have some degree of settlement. Depending on the type of filling in your mattress this settlement could be more noticeable than others, especially in areas under the most body weight, particularly with mattresses which contain generous amounts of luxury fillings, this is quite normal and should not cause concern.

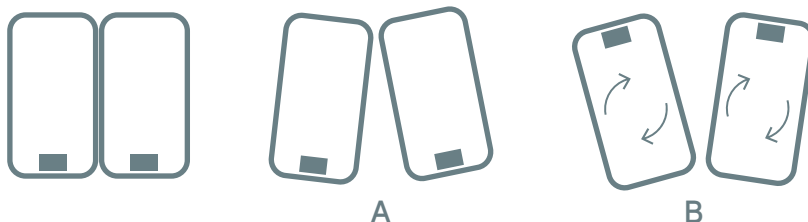
Rotating your mattress

To ensure even wear across the mattress sleeping surface, you should rotate your mattress every two weeks for the first six months and then monthly intervals thereafter.



Zip & link mattresses

Zip & Link mattresses should be unzipped (A), turned and rotated together (B) so that the labels are always at the same end of the bed and the zips are aligned correctly.



Moving your mattress

Bending or folding the mattress is likely to cause damage to the spring unit and will invalidate the guarantee. Therefore using two people to move the mattress in a flat position is recommended.

Discolouration

The chemicals/product used for fire retardancy may sometimes react with other chemicals such as deodorants and perspiration, causing discolouration. This is completely harmless and will not affect the performance of the mattress.

Cleaning your mattress and divan

We all love breakfast in bed, however your mattress is covered in luxury Belgian Damask fabric, therefore detergents or chemical cleaners may damage the surface. To avoid this, stains and spillages should be absorbed using a dry cloth or paper towel.

We advise cleaning your bed every few months with a soft brush to remove dust and to keep it fresh.

Using your mattress

Your mattress is made to provide comfort to your entire body, however this is when utilising the whole of the mattress.

Due to this we recommend that you do not sit on the edge of the bed for prolonged periods as this could cause your mattress to weaken at the edges, impacting on the amazing support you are provided with.

Protecting your mattress

We recommend the use of a mattress protector to help prolong the life of your mattress.

Packaging disposal

Remove all polythene protective packaging and cardboard corners and dispose of carefully to avoid any possible injury to children. Now cut any mattress clips taking care not to damage the fabric. All packaging is fully recyclable.



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Worry-free
guarantee



Crafted by hand



Made in the UK



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